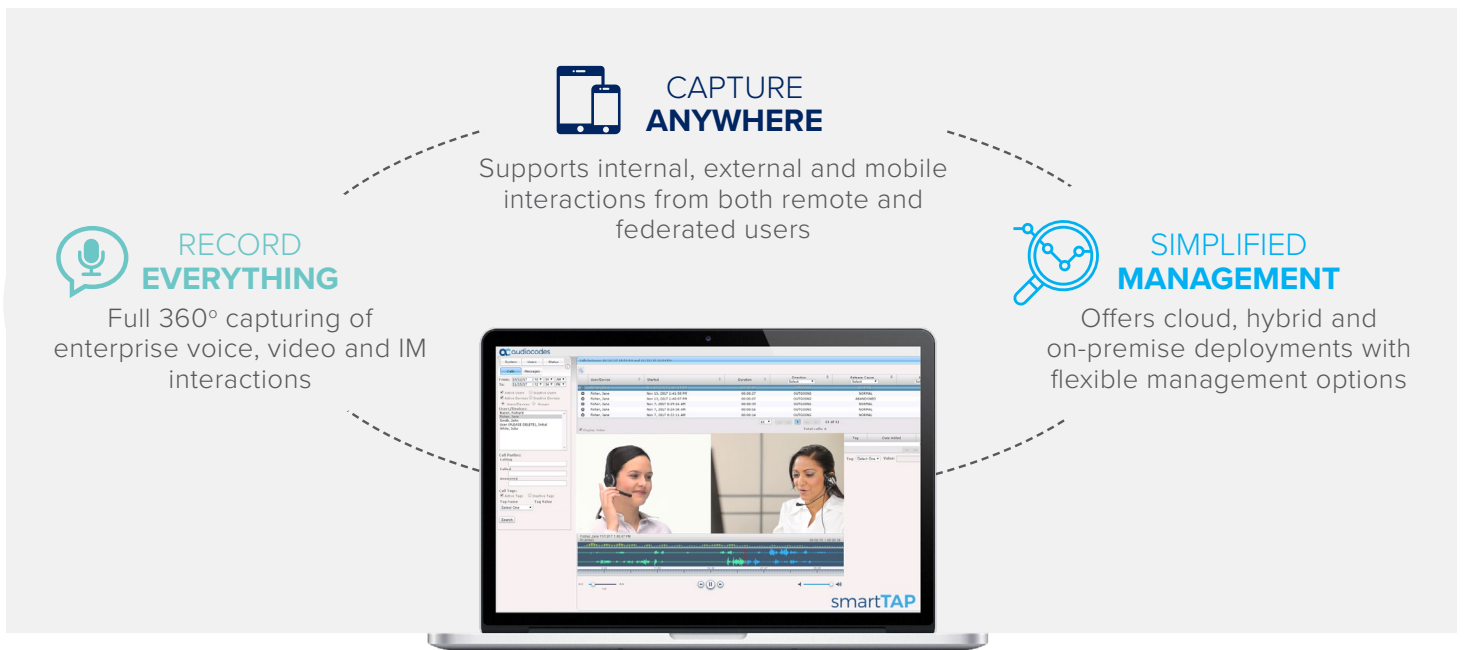## SmartTAP 360° Enterprise Interactions Recording & Capturing Solution

Compliance, Quality Monitoring and Malicious Call Recording

AudioCodes SmartTAP 360° is an intelligent and secure enterprise recording solution for all voice, video and IM interactions. SmartTAP 360° enables companies to capture and index all internal and customer organizational interactions.

CAPTURE ANYWHERE
Supports internal, external and mobile interactions from both remote and federated users

RECORD EVERYTHING
Full 360° capturing of enterprise voice, video and IM interactions

SIMPLIFIED MANAGEMENT
Offers cloud, hybrid and on-premise deployments with flexible management options

Advanced Key Compliance Feature Highlights

Manual Pause/Resume for real-time PCI compliance recording

Integrated announcement server with opt-out capability for MiFID II compliance

Dedicated deletion and retention policies with local (national) storage capabilities for GDPR Compliance

Audit trail of user activities, **digital signatures** and **encrypted media**

Compliance Recording vs. Native Collaboration Features

FEATURES	SMARTTAP 360^0 COMPLIANCE RECORDING	BUILT-IN COLLABORATION RECORDING FEATURES
Rule-based Centralized Access & Recording	✔	✘
Automatic System Recording Supports All Call Types	✔	✘
On-premise Local Storage	✔	✘
Pre-defined Retention/Editing/Deletion Policies	✔	✘
Quality Monitoring & Management With Silent Live Monitoring Support	✔	✘
Permission-based Stop Recording	✔	✘
REST API for Analytics Services	✔	✘

Compliance Regulations Supported by SmartTAP 360^0

MiFID II — Markets in Financial Instruments Directive | GDPR | PCI DSS COMPLIANT | HIPAA COMPLIANCE | E-Discovery

AudioCodes Ltd. (NASDAQ, TASE: AUDC) is a leading vendor of advanced communications software, products and productivity solutions for the digital workplace. AudioCodes enables enterprises and service providers to build and operate all-IP voice networks for unified communications, contact centers, and hosted business services. AudioCodes offers a broad range of innovative products, solutions and services that are used by large multi-national enterprises and leading tier-1 operators around the world.

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